

Hurricane Helene Resources for Practice Staff & Patients

NC AHEC Practice Support provides no-cost assistance to Western NC practices needing help including disaster recovery resources; workflow redesign guidance for in-door or out-door operations; telehealth, HIE and EHR optimization; and Medicaid managed care issue resolution. If practices need assistance, please contact practicesupport@ncahec.net or their MAHEC or NWAHEC practice support coach.

In addition, the following resources may be helpful to the practice including patients, staff, family and friends:

North Carolina Department of Safety

The following website <https://www.ncdps.gov/our-organization/emergency-management/hurricane-helene> provides information and resources to North Carolina residents and visitors who were impacted by Hurricane Helene.

FEMA Assistance

Affected individuals residing in counties affected by the disaster can now apply for assistance with FEMA in the following three ways: **Visit disasterassistance.gov, Call [1-800-621-3362](tel:1-800-621-3362), Download the [FEMA app](#).**

D-Snap Disaster Food Relief Benefits

The following federal program provides food benefits for residents living in federal disaster areas. [D-SNAP disaster food relief | USAGov](#).

Manna FoodBank in Asheville

The organization's warehouse was prepped prior to the storm. Updates will be made available via the [FoodBank's website](#). There are many ways to get involved, volunteer, and donate — including online. Go [here](#) to give money to the Manna FoodBank online.

BeLoved Asheville

On-the-ground volunteers are collecting and distributing a wide array of supplies. Cash donations can be sent via: Venmo: BeLoved-Asheville, CashApp: \$BeLovedAsheville
Zelle: 828-412-2054

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- Specific items are needed, including: food, bottled water, contractor-size trash bags, blankets, first aid supplies, feminine hygiene products, diapers and baby clothes, hand sanitizer, toilet paper, paper towels, bleach, shovels, brooms, gloves, coolers, propane, cook stoves, flashlights, batteries, fans, dehumidifiers and generators.
- Volunteers are needed to help deliver supplies. Truck owners and truck drivers are needed.
- Drop-off and staging updates are available on [the organization's social media pages](#). BeLoved Asheville is located at 32 Old Charlotte Hwy, Asheville, NC 28803.
- For volunteer info and more, visit [the organization's website](#).

Foothills Food Hub

Working to source water and shelf-stable goods to distribute in McDowell County. Requesting monetary donations, which can be made online [here](#).

Asheville Buncombe Community Christian Ministry

The ministry helps run and provide shelter in Asheville and is partnered with the Red Cross. Donations help pay for motel and food vouchers for local residents and long-term support for those displaced. To help: Donate food, clothing, or funds at abccm.org/donations/ministry-fund/.

Homeward Bound in Asheville

The organization provides supportive housing to the homeless community in Asheville and it distributed essentials and clothing as the storm approached. For more information on year-round work and to donate, visit [Homeward Bound's website](#).

Mountain Projects

Historically the group has helped with emergency housing, including storm victims. Plans and information on response to Hurricane Helene were not available as the group is based in Waynesville, which was hit with flooding. For more, visit [the organization's website](#).

WNC Regional Livestock Center

Based in Canton, the livestock center is working to help farmers and animals who were affected by flooding. You can donate toward helping local farmers who need to buy feed for animals.

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The center also helps supply fencing and other essentials. Contact: Yvonne Coburn with Civilian Disaster Response at 828-216-4496. More information is available [here](#).

American Red Cross of North Carolina

At the storm's peak, the organization opened more than 15 shelter locations in Western North Carolina and upstate South Carolina. You can volunteer to serve with the American Red Cross or you can donate blood, which assists medical facilities in responding to disasters. You can make an online donation or give by texting Helene to 90999. More information is available [here](#).

Salvation Army of the Carolinas

The organization has historically worked to provide meals and support to residents and rescue personnel in WNC communities hard-hit by disasters. For information on donating and more, visit the [Salvation Army of the Carolinas' page with Hurricane Helene updates](#).

Baptists on Mission

North Carolina Disaster Response volunteers will serve in communities as conditions allow. If you are interested in serving in flood recovery, chainsaw and temporary roof repair, you can volunteer on [the organization's website](#). Donations are accepted online and by check. Click [here](#) for more.

United Way of Asheville and Buncombe County

- The nonprofit helps residents connect to a wide array of resources via its 2-1-1 hotline. The local United Way plans to help with immediate natural disaster response and long-term support for flood victims. Donations can be made online [here](#).

Samaritan's Purse

- The organization is responding to the High Country (northwestern North Carolina) and eastern Tennessee. The community of Boone, where Samaritan's Purse, is based has been deeply impacted. Volunteers are needed for deployment starting Sept. 30. Donations are accepted online. Click [here](#) for more info.

North Carolina Community Foundation

The foundation's disaster fund can be activated after natural disasters in the state. Plans and information are pending. For more information, visit [the website](#).

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PRACTICE SUPPORT

Operation Airdrop

The group is focusing operations on North Carolina after it aided Helene victims in Florida. Pilots and volunteers will deliver essential supplies and food to disaster-stricken areas in the mountains. For more information, visit the [website](#).

United Way of NC

<https://fundraise.givesmart.com/form/1nSUgw?vid=17vvg9>

American Red Cross

<https://www.redcross.org/donate/donation.html>

Salvation Army

https://give.helpsalvationarmy.org/give/166081?c_src=web-header#!/donation/checkout

Mutual Aid Disaster Relief

<https://actionnetwork.org/fundraising/mutual-aid-disaster-relief>

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