

116 YEARS • REPORT TO THE COMMUNITY 2016
JUBILEE YEAR OF MERCY

#MercyMakesUsDifferent

Local Not-for-Profit Urgent Care

 SISTERS OF MERCY
URGENT CARE

Supported by the Catherine McAuley MERCY Foundation



SACREDNESS OF LIFE • HUMAN DIGNITY • MERCY • JUSTICE • SERVICE • EXCELLENCE

For 116 years, **here** for **you.**



The Sisters of Mercy have been *mercy in the world* since their founding by Catherine McAuley in 1831 in Dublin, Ireland. In 1900, three Sisters arrived in WNC to start a school, but discovered that the greater need was for a tuberculosis sanitarium. Before long, the sanitarium they started became St. Joseph's Hospital, which the Sisters operated until its transfer to Mission Health in 1998. Since then, Sisters of Mercy have been *mercy in WNC* through Urgent Cares and international medical missions.

Pope Francis declares 2016 a Jubilee Year of Mercy.

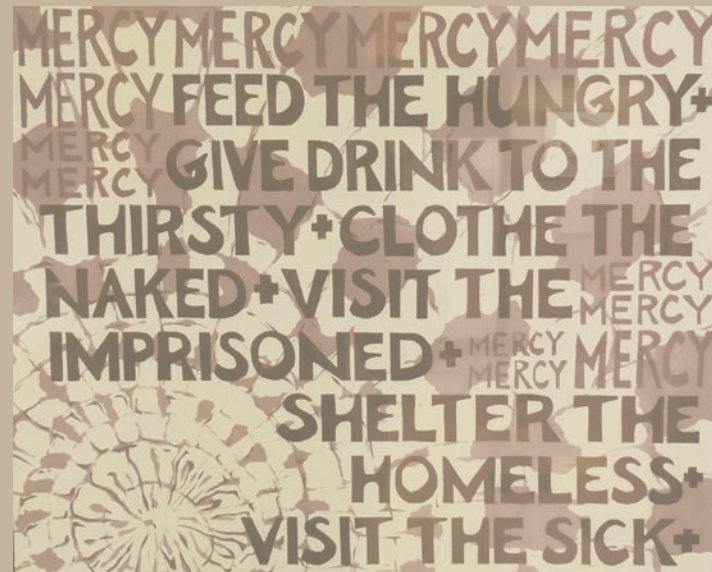
As we celebrate the Jubilee Year of Mercy in our 116th year of caring, we are pleased to share this update on *your* local, not-for-profit, Sisters of Mercy Urgent Care.

"We are mercy when we see people through God's eyes."



Sisters of Mercy Foundress Catherine McAuley

—Sister Mary Ruth Broz



The Corporal Works of Mercy, artwork by Sister Mary Jacque Benner, RSM.

OUR MISSION

Sisters of Mercy Urgent Care supports the endeavors of the Sisters of Mercy of the Americas South Central Community through delivery of excellent healthcare and other needed services to all those in our community who seek them.

OUR VISION

Sisters of Mercy Urgent Care will be the recognized leader for providing urgent care and related services, consistent with the values of Catherine McAuley.

SISTERS OF MERCY URGENT CARE

Supported by the Catherine McAuley MERCY Foundation

Thank you for your continued support of Sisters of Mercy Urgent Care and its affiliates. Your support has allowed us to add a fifth Sisters of Mercy Urgent Care and to open all four Buncombe County locations seven days a week this year. In addition, your donations supported us sending Team Mercy #14, #15, and #16 to serve at eleven medical sites and fifteen orphanages in Haiti. And our collective efforts were recognized nationally during this Year of Mercy as we were the recipient of the 2016 Humanitarian Award from the Urgent Care Association of America. None of this would have been possible without you.



Sister Maria Goretti, Tim Johnston, and Sister Mary Jerome Spradley pause after a board meeting.

Timothy C. Johnston
President and CEO
Fellow of the American College
of Healthcare Executives



Throughout 2016, we have been celebrating the Jubilee Year of Mercy that called us to Make MERCY Real. We could enumerate many ways we have been called to embrace that challenge day-after-day to individually and corporately, display mercy, compassion, gentleness, caring, helping, donating time, resources, reaching out, doing without, forgiving, supporting, sharing, lovingly praying with, and praying for others.

So we thank our God for the many opportunities and blessings we have received during this special year. May we rise up to the challenge to **keep** Mercy real as we begin the 117th year of presence of the Sisters of Mercy (November 23rd) responding to health care needs and the many works of Mercy that make our world a little more peace-filled, a little more compassionate.

Lovingly, prayerfully,

Director of Mission and Values



Staff joined together to recite the *Pledge to Stand Against Racism* (see description opposite page).
L to R: Alexis Ivans, Colleen Robinson, Rachel Sossoman, Cheryl Fore, Leigh-Anna Hicks,
Paul Gilliam, Sister Maria Goretti, Natalie Maddux, Dr. Obie Cuento.

SISTERS OF MERCY **URGENT CARE**

Supported by the Catherine McAuley MERCY Foundation

Since 1985, locally-based not-for-profit Sisters of Mercy Urgent Care has cared for the non-life-threatening illnesses and injuries of more than one million people in Western North Carolina—without an appointment, at a fraction of the time and cost of an emergency room visit.

Your support for Sisters of Mercy Urgent Care has allowed the expansion of service at all Buncombe County locations to seven days a week, and the provision of more than half a million dollars annually in local and international aid. Quality improvement teams work to reduce wait times, provide tiered pricing options, and encourage patient feedback. Compassion is the mercy difference.



Mrs. Robena Gentry enjoyed the attentive care of Mercy paramedic Paul Gilliam (center) and Buncombe County Emergency Medical Services.



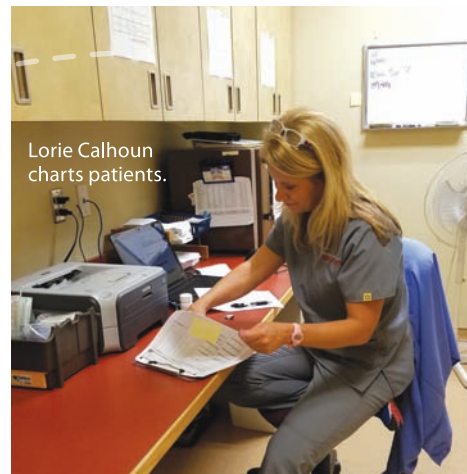
JJ McMahon was trained by Jerry Wood to handle referrals for all sites.



Barb Chambers and Corie Bell work on the Patient Service Specialist schedule.



Alexander Hannah and Soorya Siva, medical students from the University of Glasgow, spent 4 weeks with us to learn about our healthcare system.



Lorie Calhoun charts patients.



Buzz in!

No appointment necessary

FIVE CONVENIENT LOCATIONS



West*

& Corporate Offices

1201 Patton Ave., Asheville
7am-10pm M-F / 9am-7pm Sat-Sun

North*

61-B Weaver Blvd., Weaverville
9am-5:30pm M-F / 10am-4pm Sat-Sun

South*

1833 Hendersonville Rd.,
Asheville
8am-5:30pm M-F / 9am-5pm Sat-Sun

East* *New!*

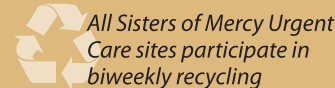
1272 Tunnel Rd., Asheville
9am-5:30pm M-F / 10am-4pm Sat-Sun

Brevard

& Frances Warde Family Health

22 Trust Lane, Brevard
9am-4pm M-W-Th-F / 10am-4pm Sat
Official healthcare provider for Brevard
College students and staff.

**All Buncombe County locations are open 7 days / week, 362 days / year — closed Easter, Thanksgiving, Christmas*



Sisters of Mercy Urgent Care's Mercy Occupational Medicine

provides medical care to the employees of many businesses and industries at its walk-in facilities and optional on-site services, minimizing lost time.

Addressing a critical concern of Sisters of Mercy, all sites participate in the YWCA's **Stand Against Racism** campaign, which seeks to build community among those who work for racial justice and to raise awareness about the negative impact of racism in communities. Sister Carol Hoban, Elena Desindes, Jerry Wood, Kevin Clark, and Chris Newcomb captured a selfie of the Brevard/Frances Warde Family Health team. Toya Ruffin, Tanya Gurney, Katie King Ayers, and Sara Wells display their **Racism Hurts Everyone** stickers.





Drs. Vladimyr and Merline Roseau at the gate to the planned new Alpha Omega Medical Ministry.



Team MERCY *in* Haiti.



A mother holds her very sick child at the mountainside clinic at Tapyo.

Your donations have enabled sixteen teams to serve in Haiti since the 2010 earthquake. Together with their Haitian colleagues, each Team MERCY cares for 600 to 1,200 patients over five days. Because there is no postal service, each Team MERCY member carries with them 100 pounds of supplies, clothing, and medicine, based on current needs. Before each trip, groups in Western North Carolina—and their contacts from Pennsylvania to Washington State—partnered with us to supply cloth diapers, hygiene kits, and shoes. Only a week after Team Mercy #15's service, their CPR classes saved a life. Team MERCY #16 (not pictured) strove to address the cholera epidemic that arose following 2016's Hurricane Matthew, along with mosquito-borne illnesses zika, chikungunya, and dengue fever.

Photos at top right of facing page:

Originally scheduled for November 2015, but postponed due to political unrest, Team Mercy #14 served in May 2016 and included Julia Sinsky, Lorie Calhoun, Father John Schneider, Dr. Steve Daub, Crystal Cogdill, Dr. Ellen Lawson, and Judy Ulesan (pictured on this page).

Team Mercy #15 is shown in August 2016 after checking in more than 700 pounds of supplies. Team members, left to right, are Delaney Taylor, Tim Johnston, Paul Gilliam, Rachel Sossoman, Dr. Ellen Lawson, Chyenne and JJ McMahon.

Gifts to Catherine McAuley MERCY Foundation earmarked for Haiti provide care, food, and supplies to the poorest country in the western hemisphere.

Haiti needs our help

In May 2016, Dr. Lawson and Team MERCY #14 encountered the first case of tetanus Dr. Lawson had seen since she served in the Congo years before. Immunizations are given to the small percentage of children born at government-run hospitals, but sadly, most Haitians never receive the \$9 series. Team MERCY found that a nearby orphanage was short of food. Every \$30 donated will feed an orphan for a month. With your help, Team MERCY can ensure more Haitians receive life-saving care, immunizations, and nourishment.



Dr. Ellen Lawson and Judy Ulesan greet the orphanage children.



Far left: When eight-year-old Georgia Hope from Clover, SC, heard about the devastation in Haiti from Hurricane Matthew, she told her mother she wanted to collect shoes for Haiti instead of presents for her approaching ninth birthday. Georgia's family and friends responded with 73 pairs of shoes, lovingly delivered to Sister Maria Goretti in Belmont, NC and then to Haiti via Team MERCY #16. Each pair of shoes bears a card attached that reads, "You are loved by an almighty God" in Haitian Creole.

Left: Fairview, NC-based *Diapers for Haiti* connected with the Little Bee Company in Milton, PA to send cloth diapering items totaling more than \$2,000 via Team MERCY #16, including this adorable *Bee Changed* diaper cover.

Urgent Care Association of America Honors Sisters of Mercy Urgent Care with 2016 Humanitarian Award



"Mercy is a journey that departs from the heart to arrive at the hands."

—Pope Francis

Sisters of Mercy Urgent Care received the 2016 Humanitarian Award from the Urgent Care Association of America for "volunteer medical contribution that has a positive impact on a national or international cause or event." In accepting the award, Dr. Ellen Lawson said, "Pope Francis has declared this as a Jubilee Year of Mercy, so the timing of this award has special meaning for us."



Dr. Ellen Lawson accepted the 2016 Urgent Care Association of America Humanitarian Award on behalf of Sisters of Mercy Urgent Care. She's pictured with Eric McDonald, 2015 award recipient.

Belle Nuit A NIGHT OF OPERA



Sharon Owen greets a concert guest and Sister Maria Goretti in the lobby of Diana Wortham Theatre.

Prior to her work in human resources, Mercy HR Director Rachel Sossoman enjoyed a career in vocal performance and choral music education. After reconnecting with her former professor, Randall Outland, the idea for a benefit was born, and in September, approximately 200 guests enjoyed a gala benefit concert, *Belle Nuit* ("Beautiful Night"). The event raised awareness of the mission of Sisters of Mercy Urgent Care and forged new relationships with area partners such as the Asheville Lyric Opera and the Asheville Symphony Chorus.



Mercy here in the Community

Sisters of Mercy Urgent Care staff joined with the community to give back by participating in the March of Dimes walk for babies, donating via the United Way Campaign, spending a morning packing 950 meals at Manna Food Bank, and raising more than a half million dollars as part of the Asheville Area Chamber of Commerce Total Resource Campaign. We are grateful for your continued faithfulness to mercy and for the opportunity to give back to wonderful Western North Carolina as the Sisters of Mercy have been doing for 116 years.



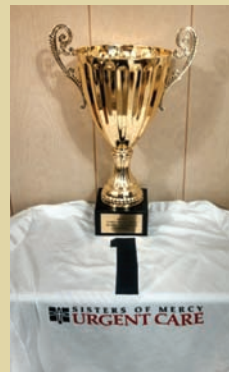
Sisters of Mercy Urgent Care was honored to help the winning co-ed soccer team purchase new jerseys and sponsor the Asheville-Buncombe Youth Soccer Shootout which draws teams from across the Southeast.



Staff *Made Mercy Real* by packing food for Manna Food Bank and *Lived United* by sprucing up the grounds of Bell Elementary School as part of the United Way Days of Impact.



Sisters of Mercy Urgent Care's 2016 March of Dimes team raised almost \$2,400 to prevent birth defects and prematurity. Hope Chambers, one of the team's youngest members, celebrated.



Welby rode in the Black Mountain and Asheville Christmas parades, reminding all to "Spread the joy, not the germs."





Catherine McAuley MERCY Foundation is a 501(c)3 not-for-profit providing the financial resources for Sisters of Mercy Services' important work. The Foundation serves as the fundraising arm and helps purchase medical equipment for Sisters of Mercy Urgent Care facilities and to supply more than half a million dollars in aid each year, locally and internationally.



MERCY Golf Classic

Volunteers (back row) Don Stubbs, Rachel Sossoman, Dr. Ellen Lawson, Barbara Chambers, Lynda Stella Hawthorne and (front row) Linda Soesbee, Sharon Owen, Sister Maria Goretti, and Matt Mores. (Not pictured: Kelly Brown, Celia Caldwell, Melissa Bell Hill, JJ McMahon, Rusty Owen, James Plaster, Leah Singleton.)



Frank Caffrey and John Nagle watch as Buster Brown demonstrates the use of human tee John Olesiuk.



Advanced Data & Network Solutions successfully defended their championship in a rainy 6th Mercy Classic.



Ken Michalove, Tim Johnston, Bob Phillips, Dr. Stan Hamaker took shelter under a vintage St. Joseph's Hospital golf umbrella.



7th Mercy Golf Classic Champions Clean Environments included John Ellis, Brian Young, Chris Young, and Dan Coker.



First-ever scholarship player Hunter Kendall played with Mercy Classic founder Donna Montgomery, Tim Johnston, and Vince Parsons.

Bike & Hike for Life

Started in 2012 by Foundation Board Member Buster Brown, *Bike for Life* has covered the country, the state, and the Eastern Continental Divide of the Blue Ridge Parkway. Renamed *Bike and Hike for Life*, its hikers traversed the section of the Appalachian Trail near Max Patch, joining the cyclists in support of international medical missions.



Karen Brown, Diane McDonald, Rachel Zink, and Anna Linton rest along the Appalachian Trail.



Cyclists retraced the path of mercy, stopping in Belmont where they were greeted by supporters. Pictured are Tim Johnston, Sharon Owen, Celia Liming, Father John Schneider, Sister Maria Goretti, Sister Paula Diann, with Drs. Ellen Lawson and Obie Cuento kneeling.



Celebrating the completion of day 2 of Bike and Hike for Life are Anna Linton, Tim Johnston, Celia Liming, Buster Brown, Diane McDonald, Sister Maria Goretti, Karen Brown, Kathryn and John Graeter, Rachel and Jason Zink and Sharon Owen. (Not pictured: Jack Brinkley, Father Chris Newcomb, Father John Schneider, Sam Stickney.)

The MERCY Garden



With a donation of \$100 to the Catherine McAuley MERCY Foundation, engraved bricks may be placed in the MERCY Garden in memory or in honor of someone dear.

The Prayer Team meets weekly to lift in prayer needs of many kinds. Prayer requests from the prayer boxes are shredded afterwards and repurposed as mulch for the Mercy garden, located on the grounds of Sisters of Mercy Urgent Care West.



Financials

Benefits to the Community

Jobs: 82

Salaries and Benefits Paid: \$5,019,464

Active, Board-Certified Physicians: 8

Patient Visits: 48,659

Compassionate/Charity Care: \$44,228

Bad Debt Written Off as Charity: \$57,157

Medicaid Offset: \$124,318

Medicare Offset: \$36,831

**Total Government-Sponsored
Healthcare Support: \$161,149**

TOTAL Annual Community Benefit: \$262,534

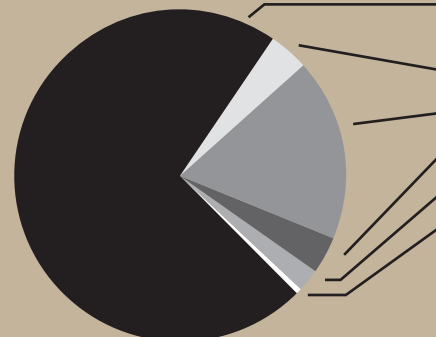
**Projected Savings from
Emergency Room Avoidance: \$13,420,255**
(\$1,299,755 self-pay, and \$12,120,500 other patients)

Outreach: \$224,665
(In-kind, medical mission trips, supplies, sponsorships)



SOURCES OF FUNDS

Net patient service revenue \$7,210,999*
Non-operating revenue \$504,144



EXPENSES

Compensation, incl. benefits employed or contracted \$5,019,464
Medical supplies \$324,061
Other facility costs \$1,164,365
Depreciation and amortization \$235,956
Interest expense \$127,660
Other operating expenses \$35,623

FYE September 30, 2015 Audited

** Adjusted for bad debt and uncollectible discounts.*



thanks to our donors

The Catherine McAuley MERCY Foundation gratefully accepts donations via cash, check, and credit card. Give securely online at urgentcares.org/mercy or mail your gift (payable to CMMF) to P.O. Box 16367, Asheville NC 28816.

Donors

2016 Partners in Mercy | \$100–\$15,000

Golf

Advanced Business Equipment
by Harry Jackson
Advanced Data & Network Solutions
by Brian Scheewe
Aflac by Susan Russell Hamer
Altamont Capital Management
& Capital Directions
AP Associates by Eb Preuninger
Asheville & Associates Real Estate
by Mike Zboyovski
Asheville Radiology Associates
by Keith Radecic
Asheville Zipline Canopy Adventures
Azalea Management by Andy Walker
Blue Ridge X-Ray by Bill Lee
Branch Banking & Trust
by David Hayes
Broadmoor Golf Links
Broznc by Buster Brown
CarePartners Foundation
by Scott Buchanan
Clean Environments
Coca Cola Bottling by Chad Butcher
Crowne Plaza Resort
Cube Creative Design by Adam Bennett
Brian Davis
Kenmure Country Club
Kenneth Downer
EBJ Builders by Buster Brown
Etowah Valley Country Club
FastSigns by Ric Davenport
FSI Office by Kelli Burgess
Jeff Gould

Dr. Stan Hamaker
Lynda Stella Hawthorne
Matt Hendon
Melissa Bell Hill
Horse Shoe Kennels
by Ernie & Jeri Peterson
Human Resource Solutions
by Greg Mayo
Insurance Service of Asheville
by Sam Stickney
Tim Johnston
Jane Leonard
Kathy Littlejohn
McGuire Wood & Bissette
by John Fleming
Ken Michalove
Mount Mitchel Golf Club
Mountain Valley Spring Water
by Angela Scotchie
Antonio O'Ferral
Open MRI & Imaging
Omni Resorts The Grove Park Inn
Vinson Parsons
Bob Phillips
Professional Radiology Solutions
Quest Diagnostics
Reems Creek Golf
Kimberly Bellflower Spell
Lucy Stella
Street Fair by Ashley Brown
TSA Choice by Jeff Lowdermilk
Susan Van Ness
Ken Wilson Ford

Greatest Need / Compassionate Care

Advantage Printing	Groce Funeral Home	Vinson Parsons
JoAnn Bateson	by Dale Groce	Carl & Jan Ricker
Marcia Britt in memory of	Tanya Gurney	Marge Rooney
Britt Amos & Margie Britt	jb graphics	Toya Ruffin
Jim Duncan	Gail MacLean	Karen Weinberg
Kristen Durnal	Ken Michalove	
Dr. Bruce Gilpin	Sharon Owen	

Frances Warde Family Health Good Samaritan Compassionate Care

Mike & Liz Calloway
Cozart & Associates by Wiley Cozart
Sister Jacquie Dewar
Patricia McGarrahan
Eugene & Veronica Peterman
Lynda Reeves
Bob & Jane Reynolds
Theresa Thomas

Concert

Anonymous (2)
Asheville Lyric Opera
Asheville Symphony Chorus
The Brite Agency by Stephanie Smith
Burt & Barb Chambers
Jim Christian
Clean Environments by Nina Young
Dr. Obie Cuento
Sharon Folk
Dr. Ron Gollberg
Sister Maria Goretti
Jeff & Barbara Gould
Dennis & Jan King
Dr. Ellen Lawson
Mari Lucey
Debra Matheson
MedStream Anesthesia Solutions
by Katy Yarbrough
Randall & Patricia Outland
Bob & Darlene Phillips
Brian Scheewe
Dr. Robert Scully
Leah Singleton
John Sossoman
Sisters of Mercy
South Central Community
Rachel Sossoman
Lucy Stella
Dr. Kalpesh Sutaria
Trivette Images by Dylan Trivette

Employee Assistance

Tanya Gurney
Tim Johnston
Rachel Sossoman

Haiti

Advanced Business Equipment
by Harry Jackson
Altamont Capital Management
by James Plaster
Christian Alderson
ASPYRA by Joy Wallace
Azalea Development by Andy Walker
Richard Bellflower
Blue Ridge X-Ray by Matt Clevenger
The Brite Agency by Stephanie Smith
Buster Brown
Martha Brown
Dr. Dan Burishkin
Lorie Calhoun
Mike & Liz Calloway
Karen Casey
Barbara Chambers
Tiffany Chiu
Jim Christian
Crystal Cogdill
George & Joyce Corbett
Cube Creative Design by Adam Bennett
Dr. Obie Cuento
Dr. Steve Daub
Diapers for Haiti by Nichole Gibson
Bobbie Dula
Richard & Bridget Eckerd
Suzanne Edmonds
Episcopal Church of the Transfiguration
by Bare Necessities Team
H. Michael Frisch
Rahbecka Galván
Robert & JoAnn Gance
Paul Gilliam
Dr. Ron Gollberg
Sister Maria Goretti
John & Kathryn Graeter
Charles Hamp Hampton
Bob Hanich
Hometruster Bank by Dana Stonestreet
Donna Honeycutt
Human Resource Solutions by Greg Mayo
Alexis Ivans, Family & Friends
Erica Ivans
Brooklyn Jamison
Philip & Gretchen Johnston

Tim Johnston
Kallam Grove Church
Kimberly Katita
Charles Killian
David & Mary Knoble
George Paul Lang
Jackie Lasher
Dr. Ellen Lawson
Celia Liming
The Little Bee Co.
Daniel McCaffery
Dr. Beth McCarty
McKesson by Brian Davis
JJ & Chyenne McMahon
MedStream Anesthesia Solutions
by Dr. Ken Ellington
Claudia Muse
Father Chris Newcomb
Sharon Owen
Bob & Darlene Phillips
Diep Poulos
Practice Velocity
by Dr. David Stern
Philip & Liz Pritchard
Michael & Jodie Razdrh
St. Aloysius Catholic Church
St. Eugene Catholic Church
Father John Schneider
Helen Selander
Father Edward Sheridan
Leah Singleton
Sisters of Mercy in Cincinnati
Sisters of Mercy
South Central Community
Georgia Hope Smith
Father Jim Solari
Rachel Sossoman
Jim Stickney
Sam Stickney
Dana & Jana Stonestreet
Dr. Kalpesh Sutaria
Delaney Taylor
Judy Ulesan
Wakefield & Associates by Tyler Marsh
Pauline Waldburger
Ann Whaley

Sisters of Mercy Services Corporation Board of Directors

Pictured, left to right:

Sister Jill Weber
Physical Therapist, Holy Angels

Sister Rosalind Picôt*
Mission Integration

Robert A. Phillips, Chair
Retired, Volvo Construction Equip.

Melissa Bell Hill
Senior Vice President Commercial Relationship Manager, Bank of NC

Leah Singleton*
Corporate Secretary & Assistant Treasurer

Sister Maria Goretti*
Director of Mission & Values

Rachel Sossoman*
Human Resources Director

John W. Graeter, Treasurer
Healthcare & Non-profit Consultant

Ellen Lawson, MD*
Medical Director

James A. Christian, Vice Chair
Retired, MAHEC

Ron Gollberg MD
Quality Improvement Committee Chair Psychiatrist, retired

Sister Mary Jerome Spradley
Retired President of Sisters of Mercy of North Carolina Foundation

Timothy C. Johnston
President & CEO of SOMS Ex-Officio Member of SOMS Board

**attendee*



Following the Board Meeting, members and attendees posed with the Mercy Day Tree



Ken Ellington, MD
MedStream Anesthesia Solutions



Walter St. G. Gladding
Retired, Bank of America Audit Committee Chair



Jeffrey A. Gould, CPA
Gould, Killian CPA Group Finance Committee

We gratefully acknowledge the long-time service of Audit Committee Chair Walt Gladding, Sister Rosalind Picôt, and Sister Jerome Spradley (faithful Board member for 30 years).

Thank you—We will miss you all!

Catherine McAuley MERCY Foundation Board of Directors

Chair
James A. Christian
Retired, MAHEC



Fleming



Eckerd

Tim Johnston
President & CEO

Vice Chair
John N. Fleming
Partner, McGuire, Wood & Bissette, PA

Bridget Eckerd, PE
Community Volunteer

Treasurer
Robert A. Phillips
Retired, Volvo Construction Equip.



Brown



Scully

J. Robert Scully, DDS
Dental Surgeon, retired

Secretary
Buster Brown, Jr.
Brown Properties

Sister Maria Goretti
Director of Mission & Values Sisters of Mercy Services



(Standing) Melinda Moore, Leah Singleton, Celia Caldwell, Loretta Davis, Marcia Britt, Rachel Sossoman, Tim Johnston, Teresa Chason; (Seated) Linda Soesbee, Sharon Owen, and Sister Maria Goretti got into the Carolina Panthers spirit.

Sisters of Mercy Services Corporation Leadership Team

Barbara Chambers
Director of Operations

Sister Maria Goretti
Director of Mission & Values

Tim Johnston
President & Chief Executive Officer

Ellen Lawson, MD
Medical Director

Beth McCarty, MD
Urgent Care Physician

Sharon Owen
*Executive Assistant
& Fundraising Coordinator*

Leah Singleton
*Director of Finance
& Information Systems*

Rachel Sossoman
Human Resources Director



Urgent Care Physicians

Daniel Burishkin, MD
Obie Cuento, MD
Alan Feiler, MD
Bruce Gilpin, MD
Ellen Lawson, MD
Beth McCarty, MD
Casey Sharpe, MD
Kalpesh Sutaria, MD

Physician Assistants/ Family Nurse Practitioners

Dana Ashe, FNP
Grace Barnwell, FNP
Shannon Childers, PA
Tiffany Chiu, FNP
Alex Farrell, Acute Care NP
Sara Greer, FNP
Emily Hamilton, FNP
Carol Hoban, FNP
Alexis Ivans, FNP
Ryan Mayo, PA
Chris Newcomb, PA
Nan Riley, FNP
Colleen Robinson, PA
John Sexton, NP
Karen Weinberg, FNP



Back Row: PA Ryan Mayo, FNP Sara Greer, Dr. Bruce Gilpin, PA Shannon Childers, FNP Tiffany Chiu, ACNP Alex Farrell, and Dr. Beth McCarty. Front Row: PA Chris Newcomb, FNP Karen Weinberg, FNP Carol Hoban, Dr. Ellen Lawson, FNP Nan Riley, and FNP Grace Barnwell.

Please visit urgentcares.org/mercy to make an online donation and to view a message of appreciation. Your support helps further mercy in WNC and internationally.

Where's Welby?



Colombia, South America



Super Bowl 50, Santa Clara CA



Chicago's O'Hare



North Hawaii

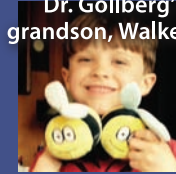


Costa Maya, Mexico



Tabacon Hot Springs, Costa Rica

Dr. Gollberg's grandson, Walker



Go, Tourists!



Grateful patient in Asheville



Cartagena, Colombia



Brevard, NC



Staff member Dana Van Dyke's son



Carnegie Hall NYC



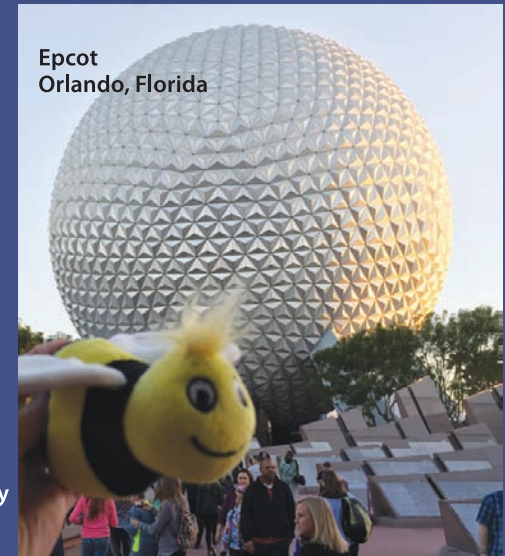
High five for a young fan



Key Largo, Florida



Panama Canal



Epcot Orlando, Florida

 **SISTERS OF MERCY**
URGENT CARE

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MERCY Foundation

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