



SACREDNESS OF LIFE • HUMAN DIGNITY • MERCY • JUSTICE • SERVICE • EXCELLENCE



Thank You



 **SISTERS OF MERCY SERVICES**
CORPORATION

DEDICATED TO THE WELL-BEING OF THE PEOPLE OF WESTERN NORTH CAROLINA

We're here for

Western NC since 1900

Haiti since 2010

Philippines in 2013



Meet Welby - our new mascot!
Welby is proud that Asheville is
Bee City, USA, and he loves working
with Sisters of Mercy Urgent Care
to help you "Bee Healthy"!

PICTURED ON THE FRONT

The faces of gratitude, left to right, top and bottom:

Sister Maria Goretti, Director of Mission & Values

Christi Cook, Radiology Technologist

Paul Gilliam, Nursing Professional/EMT

Tiara Mills, Front Desk/Extender

JJ McMahon, Front Desk/Extender

Anna Nowinska-Vargas, Front Desk/Extender

Sheila Pertiller, Business Services

Dr. Stan Hamaker, Urgent Care Physician

OUR MISSION

Sisters of Mercy Services Corporation supports the endeavors of the Sisters of Mercy of the Americas South Central Community through delivery of excellent healthcare and other needed services to all those in our community who seek them.

OUR VISION

Sisters of Mercy Services/Urgent Care will be the recognized leader for providing urgent care and related services, consistent with the values of Catherine McAuley.

Like their founder, Catherine McAuley, the Sisters of Mercy are ever evolving to meet the needs of the time. The Sisters began serving WNC in 1900, operating the former St. Joseph's Hospital (now part of Mission Health) for nearly 100 years. Today, Sisters of Mercy Urgent Care is found in Brevard, Weaverville, and Asheville. In the past year, the legacy of caring extended not only to our community, but also to our brothers and sisters who were hit by natural disasters in Haiti and in the Philippines. Our path of *mercy, sacredness of life, human dignity, justice, excellence, and service* is made possible by your faithful support.

Sister Maria Goretti, left, and Tim Johnston
share a good report with Lindsey Moore,
Front Desk/Extender



*I thank my God whenever I think of you; and every time
I pray for all of you, I pray with joy. . .* —Philippians 1:3

For me, it is a joy each day to be prayerfully aware of the many ways we minister together helping those who are hurting. We Sisters of Mercy work with each of you—our neighbors in need, our amazing staff of professionals, our generous benefactors, all **“in it together”**—to bring the healing presence of Jesus into today’s hurting world.

Feel with me the joy of being an instrument of God’s Mercy in your particular way! May your prayerful support of the Catherine McAuley MERCY Foundation give you a special joy in knowing you are providing compassionate care to the ill and injured—nearby and far beyond.

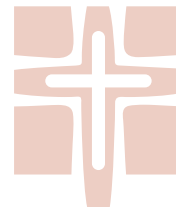
God bless you!

Director of Mission and Values

SISTERS OF MERCY SERVICES CORPORATION

As we celebrate 114 years of service in Western North Carolina, Sisters of Mercy Urgent Care continues its focus on providing outstanding urgent care to our region. Your support in the past year enabled further expansion of the hours of operation at Urgent Care West on Patton Avenue, and the relocation of Urgent Care North to a brand new, more convenient location in Weaverville.

You not only enable Sisters of Mercy Urgent Care to care for more than 50,000 patients locally, including a half million dollars in free and undercompensated care, but also the continuation of vital disaster relief in Haiti and in the Philippines. Thanks to our patients, community, staff and physicians; this report is the story of what we have achieved – **together**.



Timothy C. Johnston
President and CEO
Fellow of the American College
of Healthcare Executives

SISTERS OF MERCY URGENT CARE

Supported by the Catherine McAuley MERCY Foundation

Since 1985, locally-based not-for-profit Sisters of Mercy Urgent Care has provided the people of Western North Carolina care of their non-life threatening illnesses and injuries, without an appointment, at a fraction of the time and cost of an emergency room visit.

Each Sisters of Mercy Urgent Care location is staffed by licensed professionals, ensuring the highest quality care. Our doctors, nurses, and support staff serve more than 50,000 patients each year, and provide more than a half million dollars in charity and under-compensated care. To date, your support has enabled us to serve more than one million patients throughout WNC.



Sisters of Mercy Urgent Care's Mercy Occupational Medicine provides medical care to the employees of many businesses and industries, through its walk-in facilities and optional on-site services, minimizing lost time. Here, Dr. Bruce Gilpin provides an industrial exam.



Pat Clackler (right) counsels a Brevard College student.



Donna Montgomery, Lab, celebrated 10 years of service.



Sister Maria Goretti visits in the waiting room.



Family Nurse Practitioner Danielle Snider examines a patient.



Liz Calloway checks a patient's hand.

Photos by Trivette Images

4 CONVENIENT LOCATIONS



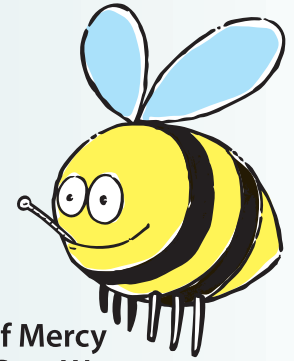
New North!

Sisters of Mercy Urgent Care North
61-B Weaver Boulevard, Weaverville, NC
Open 9am-5pm M-F



Members of the media and Chamber of Commerce, as well as current and former Board Members, joined Father Pat Cahill, CEO Tim Johnston, Sister Maria Goretti (center), and Sisters of Mercy Urgent Care Mascot Welby (right) for the ribbon cutting and blessing at the new Urgent Care North site in Weaverville.

We're
here for
you.



**Sisters of Mercy
Urgent Care West
and Corporate Offices**
1201 Patton Avenue
Asheville, NC

*Clinic open 7 days/week, 362 days/year
7am-10pm M-F and 9am-7pm Sat-Sun
(Closed only on Easter, Thanksgiving, and Christmas)*



**Sisters of Mercy
Urgent Care South**
1833 Hendersonville Road
Asheville, NC

*Open 7 days/week, 362 days/year,
8am-7pm M-F and 9am-5pm Sat-Sun
(Closed only on Easter, Thanksgiving, and Christmas)*



**Sisters of Mercy
Urgent Care Brevard
and Frances Warde
Family Health**
22 Trust Lane, Brevard, NC

*Serves the public, Brevard College, campers
9am-4pm M-W-Th-F and 10am-4pm Sat*



there for Haiti.



EMT Paul Gilliam and orphanage children take a "selfie".

Below: A kind neighbor carried this orphaned infant to the clinic, where donated formula saved the child's life.



A map shows the mobile clinic sites; half are visited one week and half the next.



Family Nurse Practitioner Danielle Snider (above left, on right) rallied her husband, Ryan, and friend, Lauren Emery, to hike with her the 77-mile Foothills Trail in just five days, raising almost \$6,000 for Drs. Vladimyr and Merline Roseau's dream of a new Alpha Omega Clinic. Dreams can come true—the four-wheel drive vehicle your donations helped provide aids the physicians in reaching those who need care in the rural areas surrounding Port-au-Prince, Haiti. While serving on Team Mercy 10, Danielle helped with the delivery of a baby—a first for her (above right).



TEAM 9



TEAM 10

Our Haitian friends at the Alpha Omega Clinic in Cabaret, Haiti are thrilled whenever a team from the U.S. is there to help. The tenth Team Mercy (above right) served Haiti in May 2014. Together with their Haitian colleagues, each team cares for 600-1,200 patients over five days. This outreach is funded by donations to the Catherine McAuley MERCY Foundation. Be sure to see Trivette Images' award-winning video, *Mercy for Haiti*, at urgentcares.org/haiti



The Haitian physicians and staff completed fire extinguisher training in May and proudly displayed their certificates.

Gifts to Catherine McAuley MERCY Foundation earmarked for Haiti provide care, food, and supplies to the poorest country in the western hemisphere.



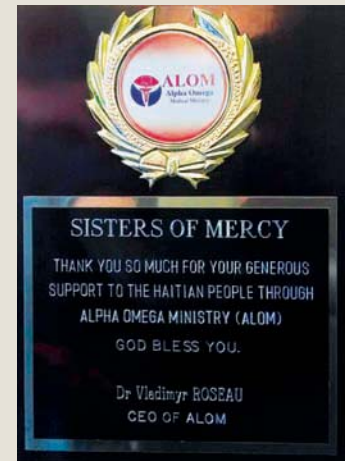
Girls show off a new dress from Belwood.



Nurse Pat Farley (center front and next page) has served on disaster relief teams around the world, including Haiti. After meeting Team Mercy while serving with them in the Philippines, Pat led an ecumenical group of women from the Belwood Community of NC in sewing clothing for the children of Haiti.



Dr. Ellen Lawson, CEO Tim Johnston, Sister Maria Goretti, and Board Chair Jeff Gould accepted a plaque of appreciation from their Haitian colleague, Dr. Vladimyr Roseau, when he visited Asheville in July.





Left: North Carolina's first medical team to the Philippines: NC Baptist Disaster Relief Team Leader John Adams, Paramedic Wendy Gade, Nurse Pat Farley, Dr. Ellen Lawson, and Dr. Obie Cuento, who is from the Philippines and served as Medical Director for the team.

Right: In the Philippines, the Mercy physicians served alongside nurse Pat Farley (left) from Lawndale, NC. When Pat learned that Team Mercy was still serving in Haiti, she organized a group of women from the Belwood community to sew clothing for the children of Haiti (shown on previous page).



Right: The children referred to Dr. Ellen Lawson (Medical Director of Sisters of Mercy Urgent Care) as "Green Eyes," as they are used to seeing only dark-eyed people.

there for The Philippines.

In January 2010, when Dr. Ellen Lawson asked Dr. Obie Cuento to be part of the first Team Mercy following the devastating earthquake that killed 230,000 people in Haiti, he didn't hesitate. In November 2013, Dr. Lawson returned the favor when Typhoon Haiyan struck Dr. Cuento's native Philippines and NC Baptist Disaster Relief called upon Team Mercy to be part of the first medical team from NC to the disaster site in Tacloban City. There, Team Mercy set up a clinic in a school-based evacuation center housing 800 people, including 6 pregnant women.



Sisters of Mercy
URGENT CARE

REMEMBERING
SEPTEMBER 11
2001



Thanks to your support, Sisters of Mercy Urgent Care is able to not only provide more than a half million dollars in charity and under-compensated care annually, but staff also join you in *giving back* by participating in the **March of Dimes Walk for Babies**, increasing participation in the **United Way Campaign**, spending a morning sprucing up a rural elementary school on the **Day of Caring**, and serving on the **Asheville Area Chamber of Commerce Total Resource Campaign**. We are grateful for your continued faithfulness to mercy and for the opportunity to serve wonderful Western North Carolina as the Sisters of Mercy have been doing for 114 years.

here in the Community



Sporting their new Welby "bee healthy" t-shirts, staff and friends prepared to take on the annual Chamber Challenge 5K.



Above left: Staff paused to remember the victims of 9/11. Facilities Manager Richard Bellflower set the digital sign for the day and displayed more than 25 American flags along the Patton Avenue side of Urgent Care West.



Sister Maria Goretti was feted with a surprise birthday party in July. Current and former staff (here Dan Maney and Russell Goodwin), physicians, Board Members, and friends from the community joined the celebration.



Sisters of Mercy Urgent Care United Way Day of Caring volunteers spent a morning helping spruce up the grounds of Fairview Elementary.



Anna Shook and Christi Cook participated in the Color Run – "happiest 5K on the planet."



The 34th annual March for Babies team was small but mighty, raising more than \$2,500 to help the March of Dimes save babies by preventing birth defects and premature births.



Catherine McAuley MERCY Foundation

Catherine McAuley MERCY Foundation is a 501(c)3 not-for-profit providing the financial resources for Sisters of Mercy Services' important work through fund-raising. The Foundation helps purchase medical equipment for Sisters of Mercy Urgent Care facilities and has sent relief teams and supplies to Haiti and the Philippines. Through CMMF, donors help provide more than a half million dollars in charity and under-compensated care each year.

MERCY Golf Classic



Team Aflac – Ralph Raesemann, Carolyn Dunlap, Terry Silvers, and Eric Russell captured first place, due in part to a double eagle by Russell!

Premier Sponsor Asheville Radiology's John Brazil, Dentist Dr. Mark Knollman, played for Presenting Sponsor Clean Environments' team with owners Nina and Chris Young.

CarePartners Foundation was also a Presenting Sponsor and included Ivory Walker, Jerame Walker, Richard Pea, and Willie Tobe.

Other Presenting Sponsors: Advanced Data & Network Solutions, The Brown-Mores Partnership, Altamont Capital Management, and Advisors Access.

Charles and Sheila Pertiller played on Premier Sponsor McGuire, Wood & Bissette's team with CMMF Vice Chair John Fleming, and Tom Jacou of St. Eugene's Parish.

CMMF Chair Jim Christian, second from right, was joined by Clark Jenkins, Chris Amys, and Tim Wrinn.

The MERCY Garden

Mark Allen of Mountains to Sea Landscapes recently helped complete the transformation of the MERCY Garden, established by Eagle Scout Willem Tax in memory of Dr. William Callison. The Garden provides a place of respite for patients and staff alike with its centerpiece engraved brick patio. A beautiful locally-handcrafted railing welcomes visitors to the peaceful space. Center: Facilities Manager Richard Bellflower buries the shredded 2013 prayer requests in the mulch surrounding the Dr. Charles Blair dogwood tree. Far right: recent additions to the brick patio; bricks are available for \$100 and may contain up to three lines of text.





The annual Mercy Golf Classic is held at beautiful Etowah Valley Golf Club each September. Chris Young, Matt Mores, Donna Montgomery, Lynn Gilpin, Tim Johnston, Sharon Owen, Mike Watson, and John Ellis serve on the Golf Committee and are joined by amazing volunteers who ensure the event's success.



Bike for Life for Haiti

CMMF Board Member Buster Brown started the Bike for Life in 2012. Last fall, Buster was joined by Mercy CEO Tim Johnston and others who cycled 500 miles across North Carolina. Proceeds raised by Team Mercy support the Alpha Omega medical mission in Haiti.



Above right: Karen and Buster Brown (top) and Celia Liming and Tim Johnston (bottom) are all smiles at the 500+ mile finish line!



CONSIDER A GIFT OF MERCY

- Place a \$100 engraved brick in the MERCY Garden
- Sponsor a rider in the Bike for Life
- Play in or sponsor the MERCY Golf Classic
- Help send medical teams and supplies to Haiti
- Give to Frances Warde Compassionate Care Fund
- Donate in honor or in memory of someone special
- Remember CMMF in your will or United Way designation

McAuley MERCY Foundation relies on contributions and investments as its major sources of income. Donations are gratefully accepted via cash, check and all major credit cards. Give securely online [www.urgentcares.org/mercy] or mail your gift (payable to CMMF) to P.O. Box 16367, Asheville, NC 28816.

Donors

2014 Partners in Mercy | \$100–\$100,000

Catherine McAuley MERCY Foundation

In memory of Kenneth & Yola Hanan*
Huntsville Hospital System
George Bauer
Sacred Heart Parish Ladies Guild*
Christian Alderson
Michael Frisch
Dr. Bruce Gilpin
Michelle Kasak
Jodie S. Razdrh
In memory of Jennie & Bennie Bellflower
by Richard & Ann Bellflower
Joann Lausier
Joann Bateson
In memory of John Bateson
by Clinton MA High School Class of 1954
Jane Ware & jb graphics
Susan Cole
Wendy Gade – Philippines
Dr. Ellen Lawson – Philippines
Dr. Obie Cuento – Philippines
Sister Maria Goretti
Dr. Beth McCarty
Linda D. Miller
The Brite Agency
Belinda Odom
Sharon Owen
Father John Pagel
Vinson Parsons
Sheila Pertiller
Philip Pritchard – Philippines
Donald Sparks – Philippines
Advantage Printing
Karen Weinberg
Mountain Valley Spring Water
**In appreciation for Urgent Care Brevard*

Mercy Golf Classic

Advanced Data & Network Solutions
Altamont Capital Management
Brown-Mores Partnership
Capital Directions
CarePartners Foundation
Clean Environments
Advisors Access
Asheville Radiology Associates
TSA Choice
Aflac
AP Associates
Bowers, Ellis & Watson Architects
Horse Shoe Kennels
Tim Johnston
Kimberly Bellflower Kendall
McGuire, Wood & Bisette, PA
McKesson
Crown Plaza Resort
Asheville Racquet Club
The Omni Grove Park Inn
Biltmore Estate
Broadmoor Golf Course
Kenmure
Etowah Valley Country Club
Quest Diagnostics
Reems Creek Country Club
BB&T – Branch Banking & Trust
DHW – Davidson, Holland,
Whitesell & Co
FastSigns
Golf USA of Asheville
Human Resource Solutions
Insurance Service of Asheville
Warrior Golf

Marie Allison
Chris Amys
Jim Christian
Brian R. Davis
Dr. Stan Hamaker
Joel Harris
Paul Hundredmark
Tom Jacon
Clark Jenkins
Steve Koletnik
Ken Michalove
Donna Montgomery
Sheila Pertiller
David Rhew
In memory of Ben Stella
Susan Van Ness
Karen Weinberg
Timothy Wrinn
Sisters of Mercy Services
Leadership Team & Volunteers

Frances Warde Family Health

In memory of Richard “Dick”
Cushman by Hope Cushman
John Sarpy
Eugene & Veronica Peterman
William & Corinne Watkin
Sister Jacquie Dewar
Jane Webb
Walter Lacyk
Patricia McGarahan
Jane Reynolds
Business Services Staff



Haiti – Bike for Life – Hiking for Haiti

Dr. David Stern, Practice Velocity
Altamont Capital Management
Dr. Ellen Lawson
Father Jim Solari
Buster & Karen Brown
Richard & Bridget Eckerd
Wendy Gade
Tim Johnston
Celia Liming
Leah Singleton
Dana & Jana Stonestreet
Hometrust Bank
Ralph Eckoff
Dr. Dan Burishkin
Mike & Liz Calloway
in memory of Joe R. Brooks
Dr. Obie Cuento
Dr. Ken Ellington
Medstream Anesthesia Solutions
Dr. Bruce Gilpin
Charles Hampton
Barbie Horton
Kallam Grove Church
Jerry Quinn, Allied Medical Supply
Dr. Ted Rheney
Father John Schneider
Danielle & Ryan Snider
Lauren Emery
Dr. Charles Stamey
Sisters of Mercy
South Central Community
St. Joan of Arc Church
Bullington Associates
Advanced Business Equipment
Christian Alderson
Willis Anderson
Jeff & Barbara Gould
Bob & Darlene Phillips
Camp Hollymont
Frank & Sharon Caffrey
Barbara Chambers
Linda Crane
Joy Emery
Cheryl Fore
Barbara Fry
JoAnne Gance
Gourmet Giving
Bethanie Hagues
Dr. Stan Hamaker
Cynthia & Gregory Hellmann
Philip & Gretchen Johnston
Bill & Margie Klesse
David Knoble
Christine Lewis
Mergy Associates
Father John Pagel
Mary Ann Schiller
James & Judith Smith
Robin & Darrell Snider, Jr.
Pauline Waldburger
Alexis Ambrose
William Bauer
Richard Bellflower
Jimm Bunch
Joey Chambers
Jim Christian
Linda Cottingham
Dr. John Ende
Paul Gilliam
Sister Maria Goretti
John Graeter
Brianna Hamilton, PA
Dr. Bob Hanich
Betty Harrison
Carol Hoban, FNP
Donna Honeycutt
Joel Kelley
George Kloster
Al & Terry Mack
Becky & Dan MacMinn
Emily Mahowald, FNP
Alan McKenzie
Kerney & Jane McNeil
Monsignor John McSweeney
Mary Ann Minkin
Jim Miller
Kevin Montgomery
Chris Newcomb, PA
Belinda Odom
Sharon Owen
Philip Pritchard
Mary Bryan Roberts
Jeff Samz
Claudia Sherry
Anna Shook
Sisters of St. Joseph
St. Rose Convent
David & Cindy Spillers
Margaret Storey
Mike & Cathie Stout
Bruce Thorsen
Dylan & Melanie Trivette,
Trivette Images
Judy Ulesan
Mary Leonard White
Mike Watson

Thank You!

Financials

BENEFITS TO THE COMMUNITY

Jobs: 89

Salaries and Benefits Paid: \$4,652,011

Active, Board-Certified Physicians: 9

Patient Visits: 56,257

Compassionate/Charity Care: \$126,529

Cash-Pay Discount for Uninsured: \$191,345

Bad Debt Written Off as Charity: \$182,766

Medicaid Offset: \$739,919

Medicare Offset: \$874,998

**Total Government-Sponsored
Healthcare Support: \$1,614,917**

TOTAL Annual Community Benefit: \$2,115,557

Projected Savings from

Emergency Room Avoidance: \$14,013,619

*(Includes estimated \$1,345,389 saved by self-pay patients
and \$12,668,230 saved by other patients)*

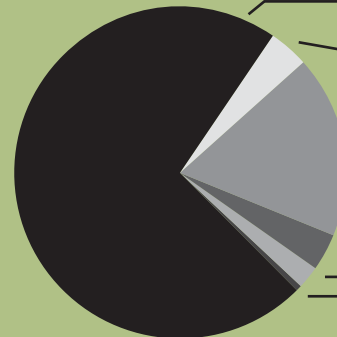
Outreach: \$220,708

(In-kind, medical mission trips, supplies, sponsorships)



SOURCES OF FUNDS

Net patient service revenue \$7,568,313*
Non-operating revenue \$512,510



EXPENSES

Compensation, incl. benefits
employed or contracted \$4,701,828
Medical supplies \$242,701
Other facility costs \$1,160,207
Depreciation and amortization \$232,197
Interest expense \$141,218
Other operating expenses \$33,382

FYE September 30, 2013 Audited

** Adjusts for bad debt and uncollectible discounts.*

*Gifts given away come back
to greet us with their goodness.*

—Joyce Rupp, Walk In A Relaxed Manner

Sisters of Mercy Services Corporation Board of Directors



Chair
Jeffrey A. Gould, CPA
Gould, Killian CPA Group



James A. Christian
*Retired, Mountain Area
Health Education Center*



Timothy C. Johnston
*President & CEO of SOMSC
Ex-Officio Member
of SOMSC Board*



We gratefully acknowledge the dedication of **W. Louis Bissette, Jr.**, who rotated off of the SOMSC Board at the end of 2013, after serving for more than 23 years—most recently as Vice Chair. Former Mayor of Asheville, winner of countless awards, including the *Lake Public Service Award* at the 2014 Annual Meeting of the NC Bar Association—we say, **Thank you, Lou!**



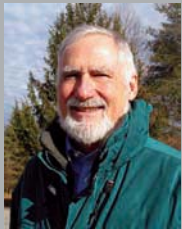
Vice Chair
Robert A. Phillips
*Retired, Volvo
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Ken Ellington, MD
*MedStream
Anesthesia Solutions*



Sister Mary Jerome Spradley
*President of Sisters of Mercy
of North Carolina Foundation*



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*Healthcare & Non-profit
Consultant*



Ron Gollberg MD
Retired, Psychiatrist



Sister Jill Weber
*Physical Therapist
Holy Angels*



Secretary
Belinda D. Odom
*Director of Human
Resources, SOMSC*



Melissa Bell Hill
*Commercial Team Lead,
Senior Vice President of
Capital Bank*



Sister Rosalind Picôt
*Participating
Non-Board Member
Mission Integration*



Walter St. G. Gladding
*Retired, Bank of America
Audit Committee Chair*

“We should be as shining lamps, giving light to all around us.” –Catherine McAuley

Catherine McAuley MERCY Foundation Board of Directors



Left to Right:

Tim Johnston
*President & CEO
 Sisters of Mercy Services Corp.*

Bridget Eckerd
Community Volunteer

W. Michael Watson
*Partner Bowers, Ellis
 & Watson Architects, PA*

Sister Maria Goretti Weldon
*Director of Mission & Values
 Sisters of Mercy Services Corp.*

John N. Fleming, Vice Chair
Partner, McGuire, Wood & Bissette, PA

James A. Christian, Chair
Retired, MAHEC

Robert A. Phillips, Treasurer
Retired, Volvo Construction Equipment

Buster Brown, Jr., Secretary
Brown Properties

SOMSC Urgent Care Physicians

Daniel Burishkin, MD
 Catherine Christianson, DO
 Oblendo Cuento, MD
 Bruce Gilpin, MD
 Stanley Hamaker, MD
 Ellen Lawson, MD
 Elizabeth McCarty, MD
 Jennifer Nicolini, MD
 Elsie Osei-Nkansah, MD
All physicians are Board Certified

Mid-Level Medical Staff

Grace Barnwell, FNP
 Kelly Byrne, FNP
 Karen Casey, FNP
 Shannon Childers, PA
 Brianne Hamilton, PA
 Carol Hoban, FNP
 Emily Mahowald, FNP
 Christopher Newcomb, PA
 Nan Riley, FNP
 Danielle Snider, FNP
 Meghann Turnbull, PA
 Karen Weinberg, FNP

Sisters of Mercy Services Corporation Leadership Team



Left to Right:

Sister Maria Goretti Weldon
Director of Mission & Values

Belinda Odom
Director of Human Resources

Barbara Chambers
*Director of Access & Information
 Manager UC North and Brevard*

Leah Singleton
*Director of Finance
 & Information Services*

Tim Johnston
President & Chief Executive Officer

Sharon Owen
*Executive Assistant
 & Fundraising Coordinator*

Cheryl Fore
*Manager of Radiology, Nursing,
 Urgent Care West & South*

Ellen Lawson, MD
Medical Director

Back row L to R: Dr. Stan Hamaker, Dr. Ellen Lawson, Dr. Beth McCarty, PA Chris Newcomb, Dr. Dan Burishkin, FNP Karen Casey, FNP Grace Barnwell. Front row L to R: Dr. Bruce Gilpin, FNP Carol Hoban, FNP Nan Riley, PA Shannon Childers, FNP Karen Weinberg, Dr. Obie Cuento, FNP Danielle Snider.



We're
here for
you.



Buzz on in!



Anna Trotter, Worker's Compensation/Industrial, received her 20-year service pin in 2013.

Thank You

Please visit somsc.org to receive personal expressions of appreciation from many of us at Sisters of Mercy Services. Your support helps further MERCY in Western NC and in Haiti.

 **SISTERS OF MERCY SERVICES**
CORPORATION

P.O. Box 16367 • Asheville NC 28816 • 828-210-2121 • urgentcares.org